

# Combify's Cookie Policy

## Why and who?

**Combify AB** Reg. No. 559122-6922 ("**Combify**", "**we**", "**us**", "**our**") is using cookies and other tracking technologies ("**Cookies**") in order to improve your user experience. This Cookie Policy ("**the Policy**") describes Combify's usage of Cookies by explaining what Cookies are, why we use them and how you can control the usage of Cookies when you use our service - Combify Construction Map – and/or our Webpage [www.map.combify.com](http://www.map.combify.com) and [www.combify.se](http://www.combify.se) (commonly referred to as "**Webpage**"). The Policy does not inform about the usage of Cookies that are essential in order to provide the Webpage and its services to you (so-called *strictly necessary cookies*).

For more information about how we process your personal data in relation to Cookies, see our Privacy Policy.

## What are Cookies?

A Cookie is a text file that is sent from the Webpage and stored on your computer, cell phone or any other device that you use to visit the Webpage.

Cookies allow us to e.g. recognise the device you use next time you visit the Webpage, provide certain essential functions and to monitor user behavior on the Webpage.

## How long is the Cookie stored?

There are two types of Cookies; Session cookies and Permanent cookies.

**Session cookies** are deleted when you close the browser (e.g. Internet explorer, Safari or Google Chrome).

**Permanent cookies** remain on your device after you have closed the browser. The Cookie will be stored for as long as it is indicated in the Cookie or until you remove it.

## Combify's usage of Cookies

We use the following types of Cookies:

### Preference

These Cookies remember your choices on the Webpage (e.g. username, language etc.) and tell us how you have interacted with the Webpage So that we can personalise the service.

### Security

These Cookies help us increase the security by preventing, detecting and managing harmful activities on the Webpage.

### Marketing

By collecting information on how you interact with the Webpage, these Cookies helps us to be more relevant in our communication with you and improve your experience.

These Cookies are often placed by a third party with the intent to handle performance for ads, show ads and / or build user profiles in order to display ads elsewhere.

### First party Cookies

First party cookies are set by the Webpage on your device and can therefore only be read by you or us.

1. **Name:** User token Cookie  
**Type:** Function and security  
**Purpose:** Provides access to a logged-in user to the Service  
**Duration:** 24 hours

### Third party cookies

The Cookie is set by another party than us when you visit the Webpage.

Combify only uses reliable third parties. Third-party cookies can e.g. help us understand the needs of our users and give us information on how effective our marketing is. Third-party cookies may in some cases be used on websites other than the Website. Information collected by these third parties cannot identify your name, contact information or other personal information unless you choose to provide it. Since we can't provide detailed information we refer to their respective policies.

We use these service providers:

1. **Provider:** Google Analytics  
**What is it doing?** Collects user data.  
**More info:** <https://developers.google.com/analytics/devguides/collection/analyticsis/cookie-usage>
2. **Provider:** Tawk  
**What is it doing?** Identifies users for support purposes.  
**More info:** <https://www.tawk.to/privacy-policy/>
3. **Provider:** Segment  
**What is it doing?** Collects data about user behaviour.  
**More info:** <https://segment.com/legal/website-data-collection-policy/>

## Managing Cookies

When you visit the Webpage for the first time we ask for your consent to use non-necessary cookies. You can withdraw your consent at any time. If you no longer wish to store the Cookies you have accepted, you can go to your web-browser settings and accept, deny or remove cookies (usually under "Help", "Settings" or "Edit"). Note that you will likely not be able to use all services on the Webpage if you choose to deny Cookies.

## Changes to this Policy

We reserve the right to make changes in this Policy. If a change affects our obligations or your rights, we will inform you about the changes in advance in order to give you the possibility to accept the updated policy.

## Contact

Contact us if you have any questions about Cookies: [policy@combify.com](mailto:policy@combify.com)